Skitter TV

fs|cdn®

TV USER GUIDE

Discover **fun** and convenient viewing
inside your TV

SNC
Southeast Nebraska
COMMUNICATIONS
People • Service • Quality

intelligentpersonal|tv™

CONKLIN **INTRACOM**

release 6.2.3

THIS PAGE INTENTIONALLY LEFT BLANK

Contents

CONKLIN ◆ INTRACOM

Introduction

The set-top box is your gateway to the Full-Service Content Delivery Network (fs|cdn®) interactive television service including

Favorite Channels
DVR
Parental Locks
Caller ID alert

This manual is your guide to accessing these services through the remote control unit.

Depending on optional fs|cdn® services available through your service provider, the following additional sections may also be applicable:

My DVR. Applies to set top boxes equipped with hard drives.

CONKLIN ◆ INTRACOM

1. Initial Startup

When you connect power to your set-top box *for the first time*, you'll configure the set-top box and log in to fs|cdn.

> IMPORTANT: *Do not disconnect power* to the set-top box until Startup is complete. This will take up to 10 minutes. During this time the set-top box will shut down and start up again, lights may flash or blink, and messages will appear on your TV screen.
>
> Startup is complete when the Welcome screen on your TV screen prompts you for your password (see "Log In" on page 1).

Follow the instructions below to set up your system.

Log In

Use number buttons on the remote control to enter your password

1 To log in as a user other than the one displayed, press **OK** to select a different name.

   Be sure to use the *manager user* name and password when you sign in for the first time.

2 Enter the numeric password for the selected user (using the number keys). Press **OK**.

   The default password is **1 2 3 4**.

2. Basic TV Controls

You can control all services from the remote control.

Change the Channel
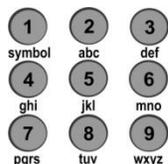
Using *Number* buttons, enter the channel number.
or
On the CH (*Channel*) buttons, scroll up or down one channel at a time.

View Current Channel Information

Press INFO to see a description of the program you're watching.

CONKLIN INTRACOM

Set Favorites

When you set Favorite channels, you create a separate program guide just for the channels you watch the most—your Favorites!

- Press GUIDE twice to see My Channels program guide.
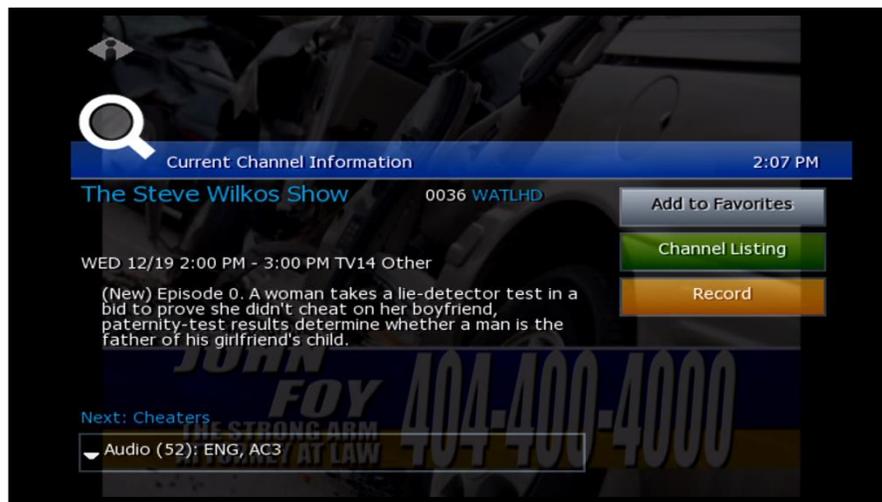- Use △ and ▽ buttons to select a channel you want to add to your Favorites program guide.
- Press the INFO button to see program information.

With 'Add to Favorites' selected, press OK on the remote control.

🅡 After you set up Favorite channels, press GUIDE three times to see the Favorites program guide.

View the Channel Guide

Press GUIDE once or twice to see the Channel Guides.

My Channels (channels you subscribe to currently)

Favorites (channels you've set as favorites). *Refer to* Set Favorites *above to set up Favorite channels*

The **Help Bar** (below the guide) provides a key to the remote control buttons that navigate through channels and program times.*

Buttons	Function
Arrows (◁ ▷ △ ▽)	Scroll through channels and times
Pg Up/Down (♠ ♣)	Jump to previous/next block of channels
Pg Back/Fwd (◀ ▶)	Jump to previous/next times
Rewind/FastFwd (◀◀ ▶▶)	Jump to previous/next day

∗ **Help Bar** appears only if activated. Refer to "Appearance" on page 33 for more information.
In the Help Bar, "mine" denotes the **Favorites** guide.

Press EXIT to close the channel guide.

The Guide window times out after a period of inactivity.

The Channel Guide shows programming and a description of the selected program.

Record a Program or Series

The **Recorded Programs** feature lets you record programming to watch later. Use **My DVR** to view recorded programs.

Press GUIDE to see your programs or Favorites.

Use the arrow buttons to select the program you wish to record, and then press OK to see program information.

From the Program Information window, you can set the program to be recorded—just one time, or several times if it's a series. In this section:

Record a Program Once

Record a Series

Set a Manual Recording

Record a Program Once

Either record a program you are currently watching by pressing the 'Record' button on the remote, **or** select a program in the channel guide and press the 'Record' button on the remote.

To record the selected program only, select **Record** and press OK.

To record a program you're already watching, press the **Record** button on the remote control.

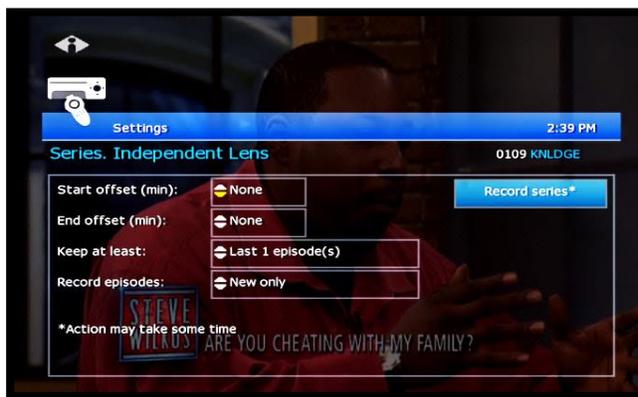**After you set the recording** …

In the Channel Guide, a Record icon indicates that the program is set to record.

CONKLIN INTRACOM

Record a Series

If you selected a series, you can record several episodes.

Press ▷ to select **Record series** and then press **OK**.

The Settings screen displays.

Once you schedule a program to Record, you can watch real-time TV—or even schedule another program to Record—without interrupting the recording process.

To set DVR defaults, select **Guide**> **My DVR** > **Default DVR Settings** (see page 17).

Use arrow buttons (◁ ▷ △ ▽) to navigate, and press **OK** to select options you want to use for recording the series:

Start offset—Number of minutes to record before the program is scheduled to start

End offset—Number of minutes to continue recording after program is scheduled to end

Keep at least—Number of episodes to store

Record episodes—Record only Ribbon episodes, or new episodes and reruns

Select **Record series** and press **OK**.

Press **Exit** to return to regular viewing mode.
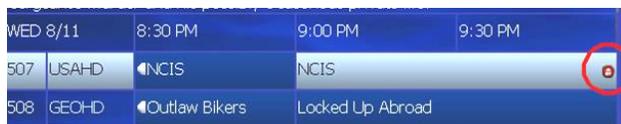
After you set the recording …

In the Channel Guide, a Record icon indicates that the series is set to record.
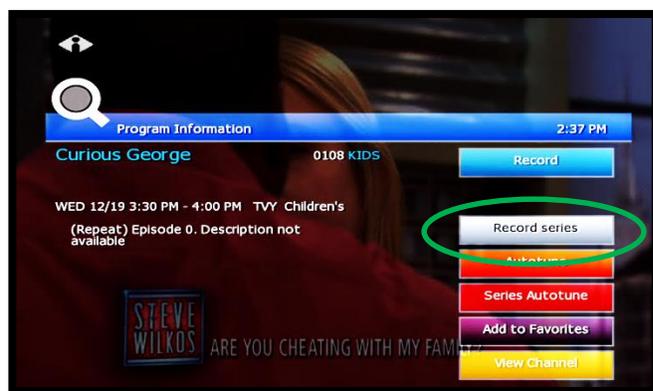
Autotune

Use the remote control to set your TV to tune to a later program automatically.

Press GUIDE to see the Channel Guide.

Press ▷ as many times as needed to see later programming.
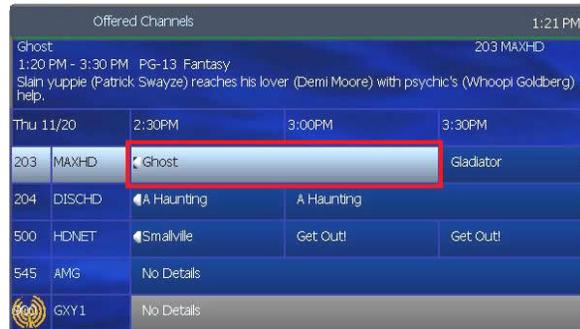
Highlight the program you want your TV to tune to later, then press OK.

Press ▷ to select **Autotune**, then press OK. A message will then appear letting you know that the Autotune has been scheduled.

Any subsequent instances of programming scheduled for Autotune in that time slot will override your original scheduling.

In the Channel Guide, a clock icon indicates that the program is selected for Autotune.

To cancel an Autotune selection, navigate to the program, press OK, select **Cancel Autotune**, and press OK again.

Search Autotunes

To search Autotunes, select **Search Guide** from the Main Menu.
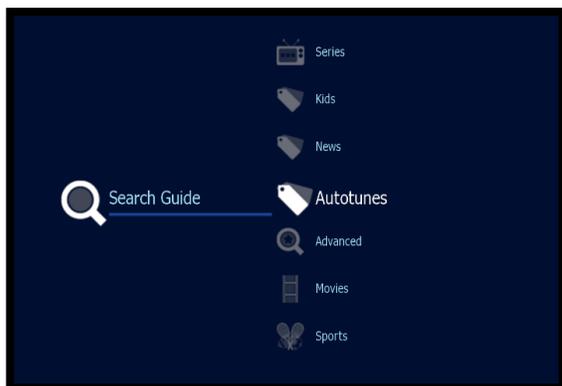
Select **Autotunes**.
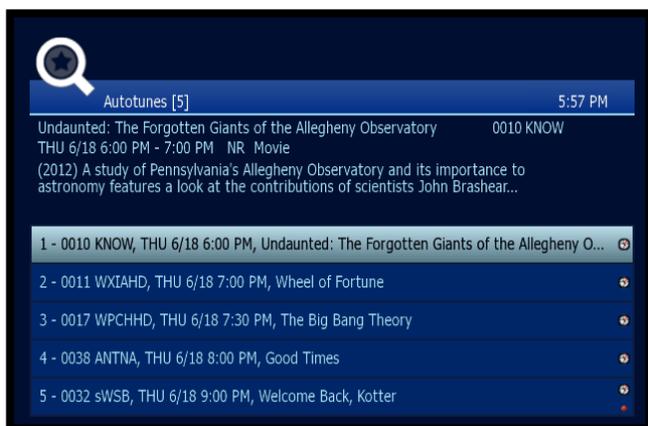
A list of all programming scheduled for Autotune will then appear. Select the program you wish to view details and options for.

The following options are available within Autotune:

- **Record**. Records the Autotune instance only.
- **Record Series-like**. Provides date and time options (including recurrent/ repetitive scheduling) for the recording of programming on the selected channel.
- **Cancel Autotune**. Cancels this particular scheduling of Autotune.
- **Add to Favorites**. Places this programming on a list for easy retrieval at a later time.
- **View Channel**. Displays current programming for the selected channel.

Search for programs

Search for specific programming in the Channel Guide.

Press MENU to access the Main Menu.

Press ▽ to select **Search**, and then press OK.
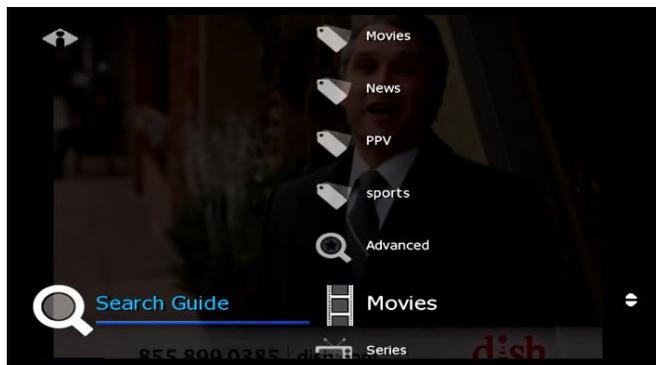
Quick Search

To search for a category of programming (such as Movies, Sports, or Series) press ▽ to make your selection and press OK.
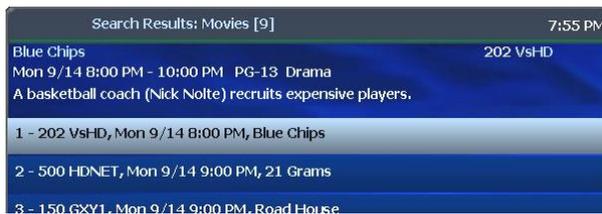
View the **Search Results** of upcoming programs for the category you selected.

Use arrow buttons to select an individual program and see its description at the top of the window.

Press OK to see the options.
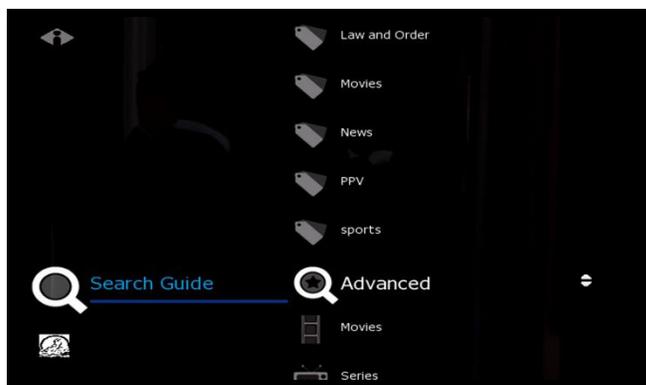
Advanced Search

Advanced Search lets you find specific programming using search filters—such as program title, channel, or day.

Press ▽ to highlight Advanced, then press OK.

CONKLIN INTRACOM

Press arrow buttons to select one or more categories: **Genre**, **Type**, **Channel**, **Title**, **Day**, **From** (start time), **To** (end time).

🔴 Press **OK** to scroll through options in the fields on this screen.

When you've entered the Search criteria, select **Search** in the Search Channel Guide window and press **OK**.

If you search by **Title**, select the **ABC** button to access the pop-up keyboard.

Spell the program title using arrow buttons to select the letters; press **OK** after each letter. When you're done, select the check mark and press **OK**. (Partial spelling is okay.)

🔴 If Cell-phone like text entry is enabled, you may enter text by pressing number keys on the remote.
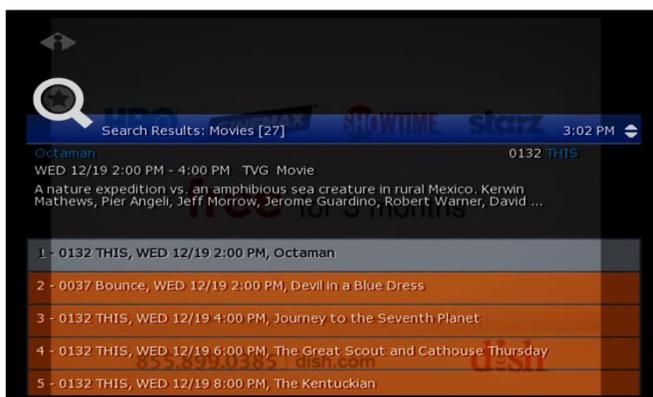
After you select **Search** and press **OK**, you'll see the **Search Results** in a list.

To see a program description, press arrow buttons (△ ▽) to select the program from the list.

Press **OK** on any selected program to see the available options.

Access Menus

The **Main Menu** is the gateway to most features.

On the remote control, press arrow buttons (△ ▽ ◁ ▷) to select the feature you want, and then press **OK**.

- Press **MENU** to access the Main Menu.
- Press the **blue button** to return to the previous menu.
- Press **Exit** to clear all menus from the screen.

Get Help

Help shows instructions for using the remote control and fs|cdn features.

You can get help in several ways:
- Starting at the Main Menu, select **Settings** [+OK] and then **Help** [+OK]
- Select **Help** in the Help Bar at the bottom of the screen
- Press the green button on the remote control
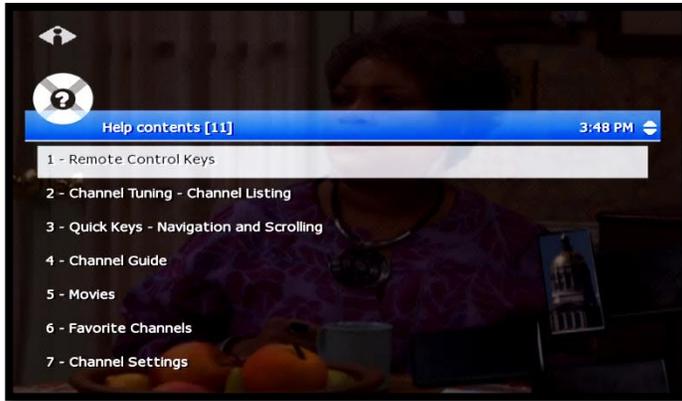
In the Help Contents, press ▽ or △ to select a topic, then press OK.

Log Out

Normally you'll remain logged in to the set-top box, and simply turn off your TV when you're not watching. However, to log in as a different user, you must first log out.

Press MENU to access the Main Menu.

Press ▽ to select **Logout** and press OK.

The TV will display the user login screen, allowing you to log in again as the same or different user.

3. Optional Menu Features

Along with standard features, the **Main Menu** lists optional features you can purchase from your service provider.
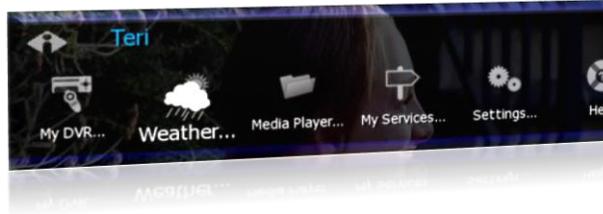
Press MENU to access the Main Menu.

Press ▽ to select the feature you want, then press OK.

Features described below are:
- Weather
- Alerts

Weather

Select **Weather** from the Main Menu to display the 6-day forecast for available locations.

Press ▷ to view alternate locations.

Alerts

Alerts lets you activate or deactivate on-screen notification for Telephony (Caller ID), Chat, and Message services, if you are a subscriber.

Press ▽ to select a service. Press OK to deactivate/activate the service.

A check mark indicates service is activated.

Select **OK** and press OK.

4. My DVR

The Recorded Programs feature lets you record programming for repeated viewing or viewing at a later time. Use My DVR to view the programming you record.

Set a Manual Recording

Manual recordings let you specify a specific time, channel, and/or date to record without using the channel guide. For example, you could record one channel for an entire evening.
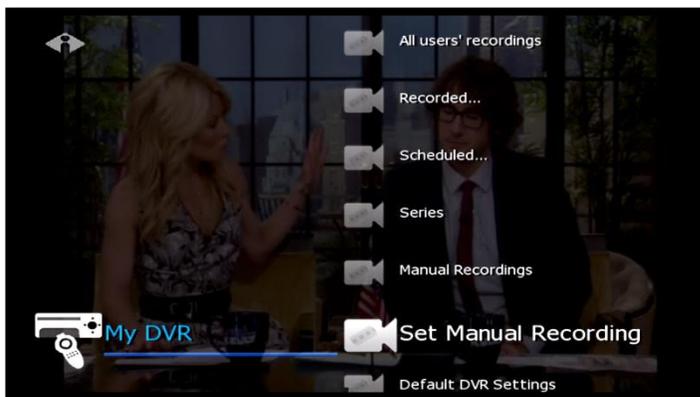
In the Main Menu, select My **DVR** and then **Set Manual Recording**.

Press buttons ($\triangleleft \triangleright \triangle \triangledown$) to select up or down arrows at each field, then press oĸ to scroll to the setting you want:

Channel

From/To—Start/end times

Repeat—How often to record at these settings, such as Just Once, Weekdays only, Daily

Period start—Date to start recording

Press ◄◄ to backspace your entries. For example, to change 9:30 to 9:00, press ◄◄ twice and then type *00*.

1. To name this settings group, click the **Name** tab.
2. In the pop-up keyboard, press arrow buttons to select letters. Press ok after each letter to spell the name, and then select the check mark or OK.

   If you don't select a name, the system will assign one. You will see it when you check recording schedules at My DVR > Scheduled.
3. On the Set Manual Recording window, select **Set** and then press oĸ. Click oĸ in the confirmation window.
4. To view a list of programs you've scheduled, select My DVR > Scheduled.

View a Recorded Program

In the Main Menu, select **My DVR**, and then press oĸ.

In the My DVR menu, press ▽ to scroll down to the item you want, then press oĸ. These menu options let you view recorded programming:

Recorded—All programs recorded

Scheduled—All programs scheduled to be recorded

Series Folders—Series episodes recorded

Manual Recordings—Manual recordings

All…—All recordings for user logged in

All users' recordings—All recordings made or scheduled by all users on this set-top box

For information about different types of recording, see "Record a Program or Series" starting on page 4.
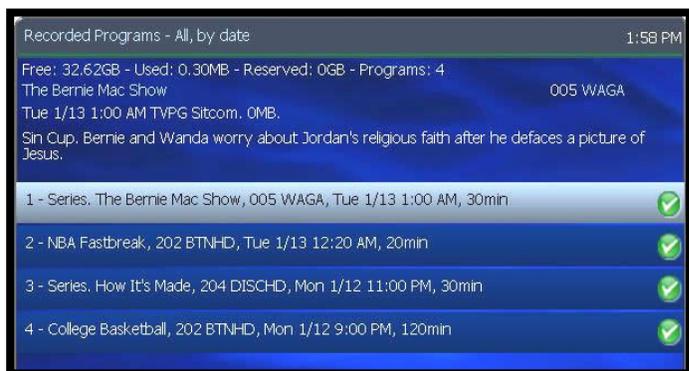
In the list that appears, press ▽ or △ to select a program and press ok. Information at the top of the window describes the selected program.

Symbols show the status of each listing:

Completed successfully

Unsuccessful

In progress

Scheduled

Interrupted

CONKLIN INTRACOM

Select **Start** to start the program at the beginning, or select **Resume** to continue watching a program from where you stopped. Press OK.

Navigate the program with Play, Stop, Pause, Rewind, or Fast Fwd.
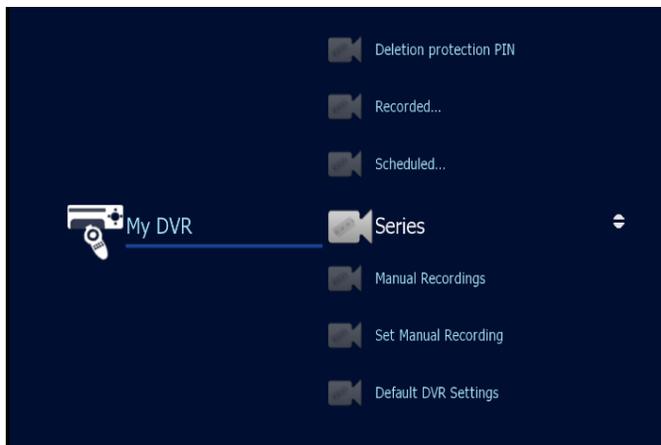
View Recorded Program Folders

To view a recorded program folder within fs|cdn, select **Series** from the My DVR menu.
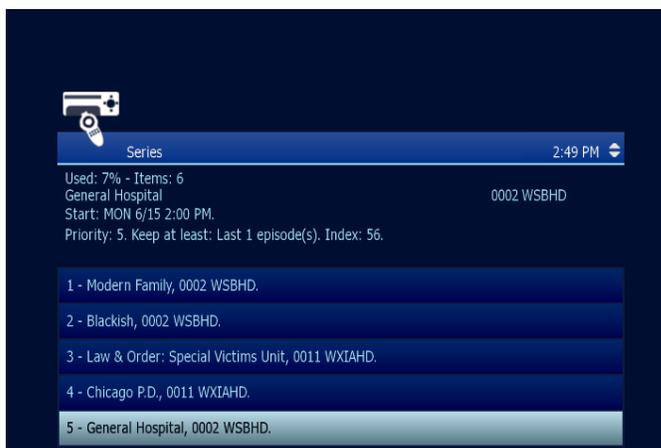
Select the series you wish to view by highlighting it and pressing **OK**.

The list of available episodes for that series will then appear.

indicates that the episode has not aired yet and has been scheduled for recording.

indicates that the episode has already aired and is available for viewing.

indicates that the episode is airing currently.

Select an episode with either or adjacent to it. Press **OK**.
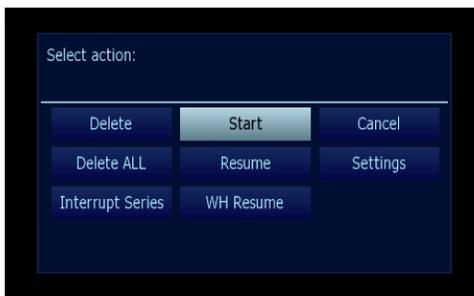
Highlight **Start** and press **OK** for the selected episode to play from the beginning.

Whole Home Resume

The Home House Resume feature allows viewers with multiple television sets to pause recorded programming on one set and resume it on any other household set without missing any of the content. The programming will automatically restart from the point at which it was paused.

On the television you will no longer be viewing, press **Pause** (**ǁ**) to pause the programming.
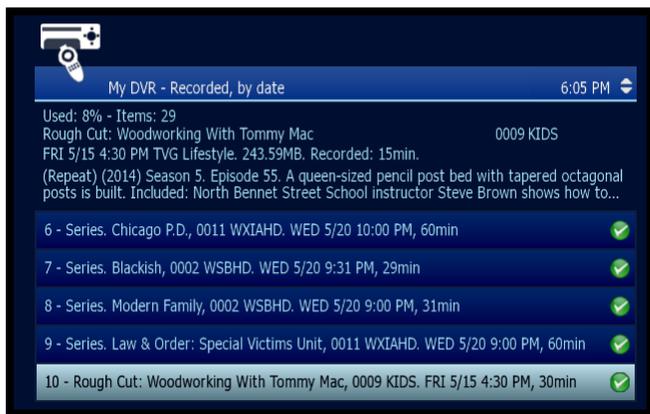
To resume the program on another television set, locate the program, then highlight it and press **OK**.

The program will then commence from exactly the point at which it was paused on the other television.

Remove or Stop Recordings

In the Main Menu, select **My DVR > Recorded**, select to view recordings listed by date or by title, and press **OK**.

From the list of programs, select the program you want to remove and press **OK**.

Select the option you want and then press **OK**:

Remove—Erase the selected program from the Recorded list

Remove all—Erase all programs in the Recorded list

Interrupt series—Keep the series already recorded, but stop recording future episodes

The window includes other controls for the selected program:

Start—Play the recording

Cancel—Discontinue this action

Resume—Continue to play the program if it has already been started

Settings—Change recording preferences for the program (for more information about recording preferences, see "Select Default DVR Settings" on page 17.)

Manage My DVR

Managing your recordings will optimize My DVR performance when you record programs for later viewing. This section describes how to set these controls:

- Default DVR Settings
- Recording Priorities

Select Default DVR Settings

Use this option to pre-set your recording preferences for different types of programs such as series, movies, and sports.
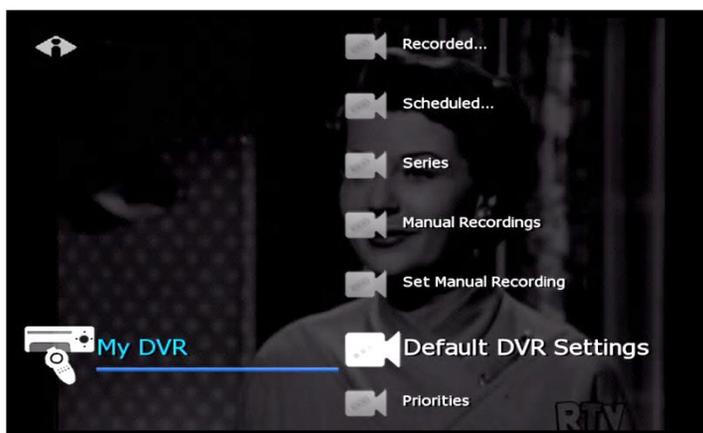
In the Main Menu, select **My DVR >
Default DVR Settings**.

Use the arrow buttons ($\triangleleft \triangleright \triangle \triangledown$) to select up or down arrows at each field, then press **OK** to scroll to the setting you want (settings vary depending on the Type):

Type—Type of recording, such as Series Recordings, Single series episodes, Movies, Shows, Sports, Manual Recordings

Start offset—Number of minutes to start recording before the program is scheduled to start

End offset—Number of minutes to continue recording after program is scheduled to end

Keep until—How long to store recorded programs

Keep at least—Number of episodes to store

Record episodes—Record only new episodes, or new episodes and reruns

Select **Apply** and press **OK**.

Select Recording Priorities

If the number of recordings scheduled at one time is more than allowed, use this option to choose which program to record. This is useful if you have scheduled a series, which records repeatedly and may conflict with other programs you schedule.
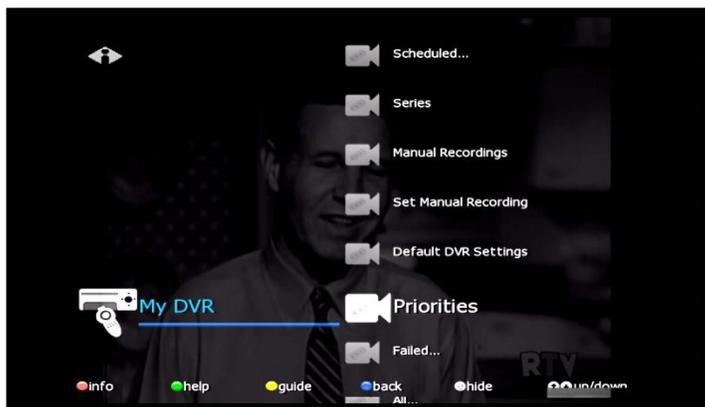
In the Main Menu, select **My DVR** > **Priorities**.
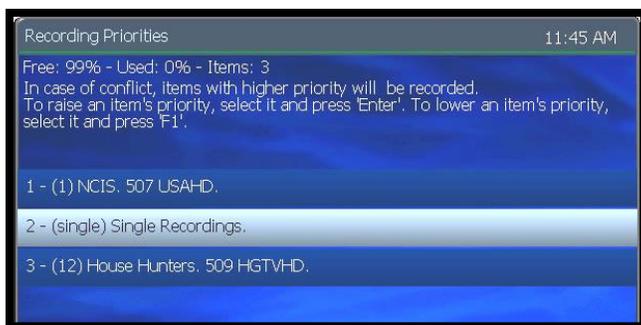
Programs scheduled for recording display in a list. The higher the program in the list, the higher its priority:

To move a program higher or lower in the priority list, follow these steps:

For higher priority—Select the program, then press OK
For lower priority—Select the program, then press the **Info**/red button

5. "My Services" Options

My Services are optional services you can purchase from your service provider.

Find available service options on the Main Menu or by selecting **My Services**.

Some services are described below:

- Vudu downloads
- Telephony
- Messages
- Chat

Telephony

Telephony service displays a Caller ID pop-up alert at the top of your TV screen when you have an incoming phone call. The alert shows phone numbers for the receiver and caller.
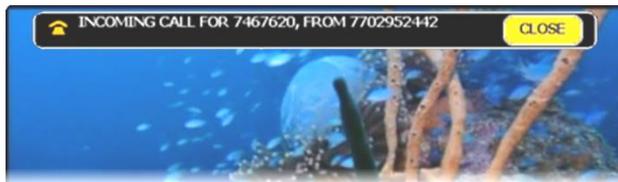
When the call alert appears, simply wait for it to time out, or press OK on the remote control to close the alert.

To activate Caller ID, refer to "Alerts" on page 11.

6. Account Services

Account setup may include some or all of these procedures, depending on the services you've ordered.

Topics in this section:

Access the Account Menu *(page 20)*

Change Password *(page 21)*

Activate PIN Protection *(page 21)*

Create a User *(page 23)*

Set Parental Controls (Locks) *(page 25)*

Purchase Subscription Packages *(page **Error!**

Bookmark not defined.)*

Manage subscriptions *(page 27)*

Manage User Actions *(page 28)*

Set Autologin *(page 29)*

View Subscriber Details *(page 29)*

View Billing Activity *(page 30)*

Access the Account Menu

To set up or change your services, first access the **Account** menu.
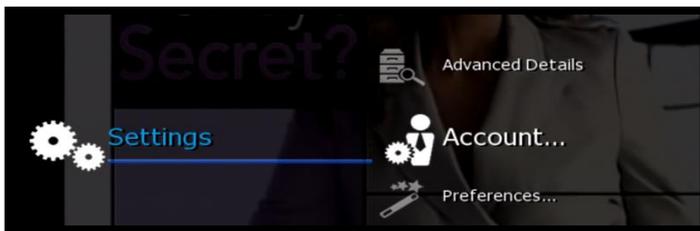
Press MENU to access the Main Menu.

Press ▽ to select **Settings** and press OK.

Select **Account** and press OK.
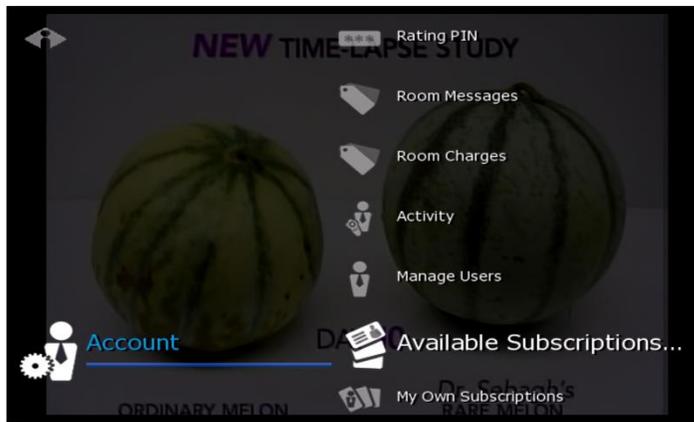
From the Account menu, select the activity you want.

Some account activities are described in this section:

Change Password (page 21)
Purchase PIN (page 21)
Rating PIN (page 22)
Manage Users (page 23 and 28)
My Own Subscriptions (page 27)

CONKLIN INTRACOM

Change Password

These instructions will change the current user's password. To change another user's password, refer to "Manage User Actions" on page 28.

Access the **Account** menu (page 20) and select **Change Password**.

Complete the fields:

Frame – Use number buttons to enter old password.

New – Use number buttons to enter new password.

Confirm – Enter the password numbers again.

Press ▽ to select **OK**. Press **OK**.

Activate PIN Protection

fs|cdn features two types of optional personal identification numbers (PINs): **Purchase PIN** allows secure purchase of subscriptions or services, and **Rating PIN** allows parental controls.

Set Purchase PIN

When activated, a Purchase PIN is required to purchase subscriptions.

Access the **Account** menu (page 20) and select **Purchase PIN**.

Complete the fields:

New PIN – Use number buttons to enter 4-digit PIN.

Confirm new PIN – Enter the PIN again.

Password – Enter your 4-digit numeric password.

Enable PIN Protection – Press **OK** to select Yes or No. (Will appear only if PIN Protection is activated.)

Click **Apply** and press **OK**.

Set Rating PIN

A **Rating PIN** allows a user to view programming with a higher rating than the rating specified when the user was created (see "Create a User" on page 23). The *manager user* may set Rating PINs.

Access the **Account** menu (page 20) and select **Rating PIN**.

Complete the fields:

New PIN – Use number buttons to enter the 4-digit PIN.

Confirm new PIN – Enter PIN again.

Password – Enter your 4-digit numeric password.

Enable PIN Protection – Press OK to select Yes or No. (Will appear only if PIN protection is activated.)

If No, then this user cannot view programming with a higher rating under any circumstances.

PIN Protected Rating – Press OK to select the highest rating user can view without a Rating PIN.

Select **Apply** and press OK.

Example:

John is a 13-year-old user specified with a **TV-14** rating. His parents also assigned John a PIN-protected rating of **R**.

The following rules apply to John:

PIN-Protection enabled (option 'Yes')	✔ May view programming as high as **TV-14** without PIN
	✔ May view **R** with PIN
	✔ May not ever view higher than **R**
PIN-Protection disabled (option 'No')	✔ May view as high as **TV-14** only

CONKLIN INTRACOM

Create a User

The *Manager User* for a subscriber account can create additional users.

Access the **Account** menu (page 20) and select **Manage Users**.

Select **Create New** and press OK.

If you don't see the **Create New** option, it's because your account already has the maximum number of users. Contact Customer Service to add more users.

With **ABC** selected, press OK.

In the pop-up keyboard, press arrow buttons
(◁ ▷ △ ▽) to select letters. Press OK after each letter to spell the new username.

Select the check mark and press OK.

24

Ratings:

    ALL - all programs
    TVMA - mature audience only
      R - restricted
    TV14 - parents strongly cautioned
    TVPG - parental guidance suggested
     TVG - general audience
    TVY7 - directed to older children
     TVY - approved for all children

Complete the remaining fields:

Password	Press number buttons on the remote to enter a numeric password of your choice. [If you make a mistake, press Pg Back to erase. Refer to your remote control diagram at the beginning.]
Confirm	Enter the password numbers again.
Rating	Press **OK** to scroll through ratings. Stop at the highest rating level you want this user to view. Users will need a Rating PIN to view programming higher than the rating you specify here. Refer to page 22 for details.
Sp.Limit	Press number buttons to enter amount this user may spend per billing period (for VoD, PPV, etc.).
Can(not) Subscribe	Press **OK** to toggle between **Can** and **Cannot Subscribe**. *Can Subscribe* means this user will be able to add subscription services.

Select **OK** and press **OK** to save settings.

CONKLIN INTRACOM

Set Parental Controls (Locks)

The *manager user* can control user viewing in several ways:

Lock user out of TV for a set time *(page 25)*

Lock user out of a program / channel *(page 26)*

Lock user out of TV indefinitely *(page 26)*

*For all Lock settings, access the **Account** menu (page 20) and select **Manage Users**.*
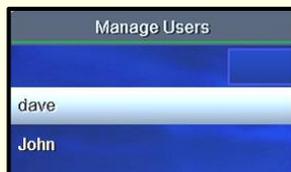
For all Lock settings, begin by selecting Manage Users, and then select the user you wish to control. Press OK.

Select **Locks** and press OK.

Continue with the instructions below for the action you want (lock user out of program, out of channel, or out of TV).

Lock user out of TV for a set time

Complete the **From**, **Duration**, and **Daily** fields by pressing OK to scroll through options.

With the fields set, select **Lock** and press OK.

Lock User Out of a Program/Channel

Manage Locks For - dave	1:58 PM
Lock Now	Channel Locks
Temporal Login Lock	

Select the user account as described above.

Select **Channel Locks** and press OK.

502	HD2	Kramer vs...	City of Joy	
999	fscdn	No Details		
003	G4	X-Play	Cheat!	Cheat!
005	WAGA	Jerry Springer	Maury	▶
013	FNC	Fox News Live	Studio B ...	▶

Select the program to lock, or any program in the channel to lock, and press OK.

Lock Program 'X-Play'?

Lock Program   Cancel

Lock Channel 'G4'

Select **Lock Program** or **Lock Channel**, and press OK.

*To unlock, repeat these steps, except select **Unlock**.*

X-Play 🔒

The channel guide will show a padlock symbol to identify the program or channel as locked.

Lock User out of TV Indefinitely

Manage Locks For - dave	5:32 PM
Lock Now	Channel Locks
Temporal Login Lock	

Manage Locks For - Amy	1:43 PM
	Lock Now
	Channel Locks
Temporal Login Lock	
From: 12:00 AM	Lock
Duration (Hours): 1	
Daily: Daily	

Select the user account as described on page 25.
Select **Lock Now** and press OK. This user will be blocked from logging in.
*To unlock the user, repeat these steps, except select **Unlock Now**.*

CONKLIN INTRACOM

Manage Subscriptions

To purchase a subscription, refer to *"Error! Reference source not ound."* on page **Error! Bookmark not defined.**, or contact Customer Service.

View Purchased Subscriptions

View subscription bundles already purchased for the user logged in.

Access the **Account** menu (page 20) and select **My Own Subscriptions**.

Select a subscription and press ОК.

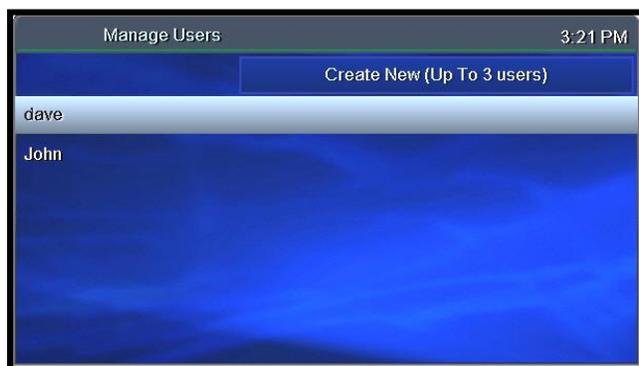View the description of the subscription you chose above.

Manage User Actions

From the main user account you can create or modify settings for additional users in the account.

User settings include subscriptions, parental locks, password, and Autologin.

Access the **Account** menu (page 20) and select **Manage Users**.

Select the user name and press ok.

Changes you make in the next screens will be for the user you select here.

Select a **User Action** category to view or modify. Press ok.

The manager user may take these actions for the selected user:

Avail. Sub.	Follow steps in "**Error! Reference source not found.Error! Reference source not found.**" on page **Error! Bookmark not defined.**.
My Own Sub.	View current subscriptions for the selected user.
Locks	Activate/deactivate parental control for programs or channels. Follow steps in "Set parental control (Locks)" on page 25.
Modify	View or change user info including password and rating.
Activity	View billing activity.
Autologin	Set the user login so it doesn't require a password.
Delete	Delete selected user. (Select **Yes** or **No**.)
Cancel	Discontinue

CONKLIN INTRACOM

Set Autologin

When you set Autologin, the login procedure becomes disabled and no password is required.

Access the **Account** menu (page 20) and select **Autologin**.

Press ▽ to select **Set Autologin User** and press OK.

Use the same steps to turn off Autologin.

Other users will be able to access your account when Autologin is enabled.

View Subscriber Details

View subscriber settings for the user who is currently logged on.

Access the **Account** menu (page 20) and select **Details**.

To change settings, please contact Customer Service.

View Billing Activity

View current billing activity for a specific user or for all of the users in an account.

Access the **Account** menu (page 20) and select **Activity**.

If you have questions about your bill, please contact Customer Service.

To view details about a particular item, select the item and press OK.

CONKLIN INTRACOM

7. Set Preferences

Preferences are customized settings you can make for your fs|cdn system to control:

- Favorite channels
- Menu language
- Channel settings
- Appearance of menus and windows
- Set-top box setup

Press MENU to access the Main Menu.

Press ▽ to select **Settings**, and then press OK.

The Settings menu displays.

Press ▽ to select **Preferences**, and then press OK.

In the Preferences menu, select from the options and press OK:

Favorite Channels—Make it easy to see the channels you watch most *(see page 31)*

Menu Language—Change the language in on-screen menus and windows *(see page 32)*

Channel Settings—Select an alternate language for broadcasts *(see page 32)*

Appearance—Select a different color or design for menus and windows *(see page 33)*

Set-top box Setup—Change advanced set-top box settings *(see page 33)*

*To go to Preferences, select **Settings** in the Main Menu*

Favorite Channels

The channels you set up as Favorites will appear in a separate program guide. This way, you can avoid scrolling through dozens of channels to find the ones you watch most.

Select **Menu** > **Settings** > **Preferences** > **Favorite Channels**.

Click a channel in the left column to add it to your Favorites list.

Click a channel in the right column to remove it from your Favorites.

Add as many Favorite channels as you like—there is no limit.

Menu Language

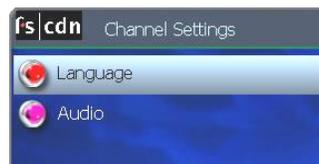**Menu Language** controls the language for on-screen menus and windows.

Select **Menu** > **Settings** > **Preferences** > **Menu Language**.

Press ▽ to select the language you want, and press OK.

> 🔴 Language order remains the same.

Channel Settings

**Channel Settings** control broadcast language and audio format.

Select **Menu** > **Settings** > **Preferences** > **Channel Settings**.

Press ▽ to select the setting you want to change, and press OK:

- Language—Select a different language for broadcasts, when available
- Audio—Change the audio format options

CONKLIN ⬡ INTRACOM

Appearance

Appearance controls the on-screen format for menus and windows.
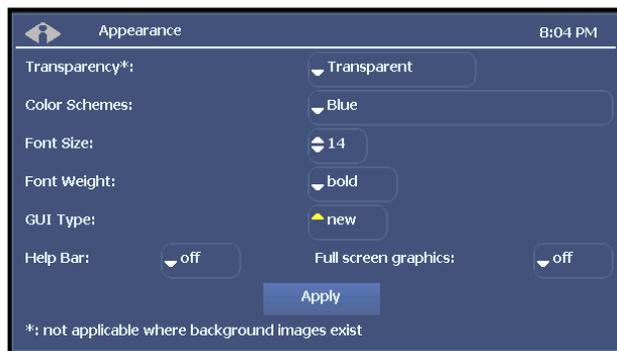
Menu Help Bar

Channel Guide Help Bar

Select **Menu** > **Settings** > **Preferences** > **Appearance**. Press arrow buttons to move through the options. Press **OK** to make a selection.

Transparency
> *Transparent*—Current program shows through on-screen windows.
> *Opaque*—On-screen windows are opaque.

Color Schemes *View samples on next page.*

Font Size Type size in on-screen windows.

Font Weight Bold or plain.

GUI Type Ribbon or Frame.

Help Bar *(at left)* When "on," keys to shortcut buttons appear below Channel Guide and menus.

Thumbnail Video When "on," a small video image of your current program shows while you view the Channel Guide.

With your selections made, arrow to **Apply** and press **OK**.

Set-Top Box Setup

Set-top box Setup controls advanced settings for your set-top box.

Select **Menu** > **Settings** > **Preferences** > **Set-top box Setup**.

Use the arrows to select the settings you want:
> Digital Audio Output—Off or on
>
> **Component Output**—SD (standard definition) or HD (high definition)
>
> **Output Aspect Ratio**—AUTO (automatic), 4/3, or 16/9

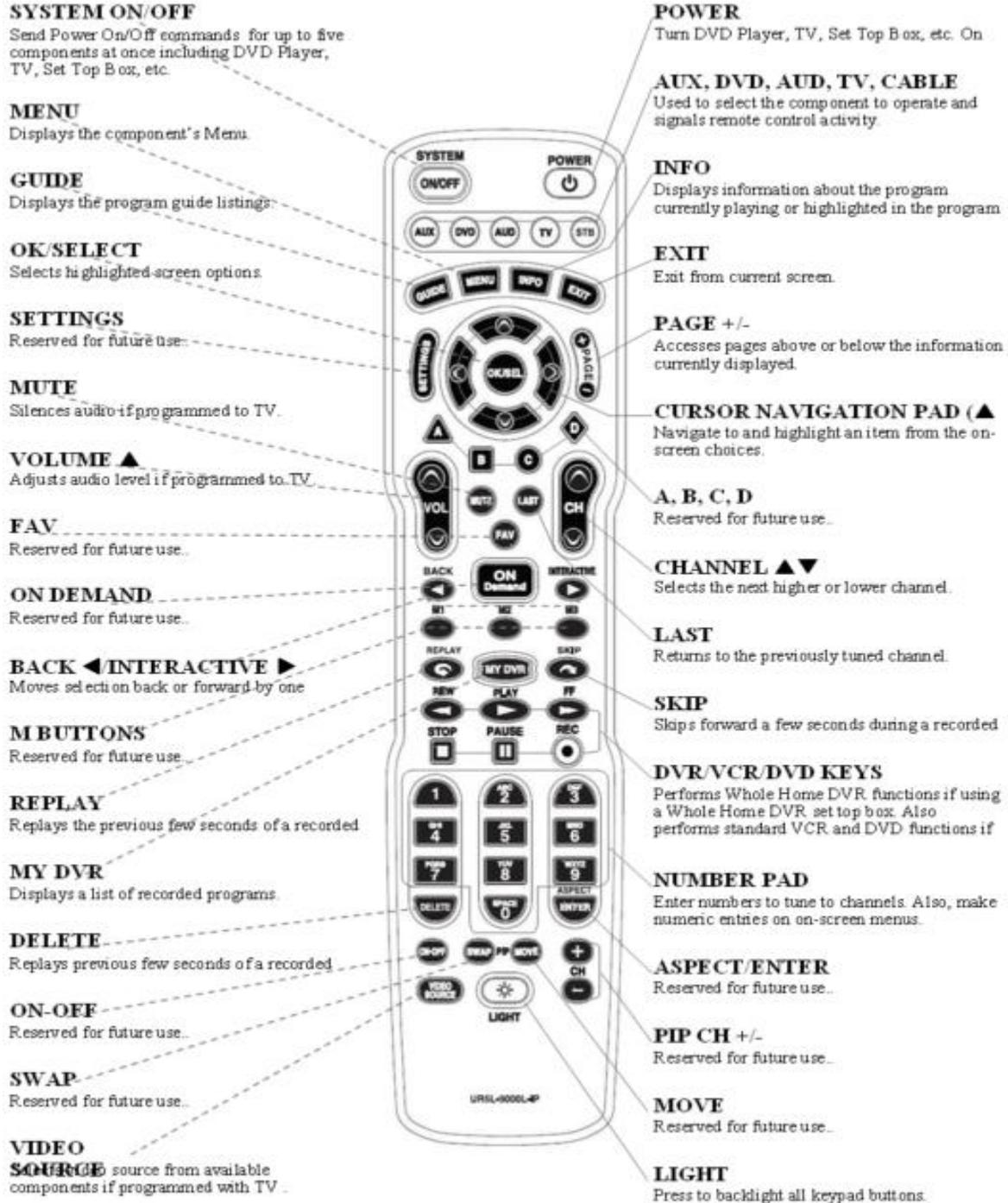With your selections made, arrow to **Apply** and press **OK**.

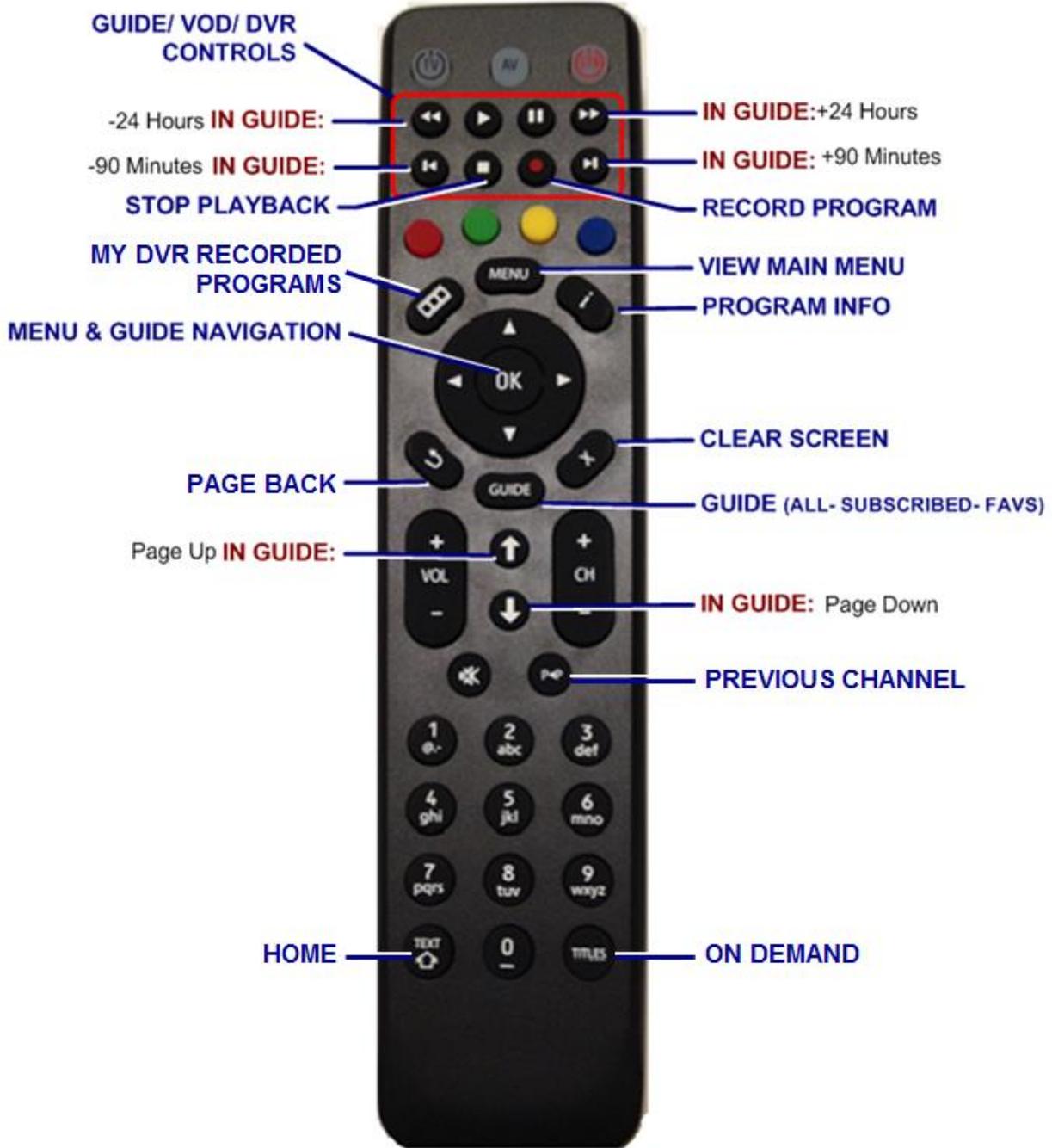Changing set-top box settings may cause the set-top box to reboot.

Index

CONKLIN INTRACOM

Remote Control Functions

Universal Remote
(model UR5L-9000L-IP)

SYSTEM ON/OFF
Send Power On/Off commands for up to five components at once including DVD Player, TV, Set Top Box, etc.

MENU
Displays the component's Menu.

GUIDE
Displays the program guide listings.

OK/SELECT
Selects highlighted screen options.

SETTINGS
Reserved for future use.

MUTE
Silences audio if programmed to TV.

VOLUME ▲
Adjusts audio level if programmed to TV.

FAV
Reserved for future use.

ON DEMAND
Reserved for future use.

BACK ◀/INTERACTIVE ▶
Moves selection back or forward by one

M BUTTONS
Reserved for future use.

REPLAY
Replays the previous few seconds of a recorded

MY DVR
Displays a list of recorded programs.

DELETE
Replays previous few seconds of a recorded

ON-OFF
Reserved for future use.

SWAP
Reserved for future use.

VIDEO SOURCE
Selects the video source from available components if programmed with TV.

POWER
Turn DVD Player, TV, Set Top Box, etc. On

AUX, DVD, AUD, TV, CABLE
Used to select the component to operate and signals remote control activity.

INFO
Displays information about the program currently playing or highlighted in the program

EXIT
Exit from current screen.

PAGE +/-
Accesses pages above or below the information currently displayed.

CURSOR NAVIGATION PAD (▲
Navigate to and highlight an item from the on-screen choices.

A, B, C, D
Reserved for future use.

CHANNEL ▲▼
Selects the next higher or lower channel.

LAST
Returns to the previously tuned channel.

SKIP
Skips forward a few seconds during a recorded

DVR/VCR/DVD KEYS
Performs Whole Home DVR functions if using a Whole Home DVR set top box. Also performs standard VCR and DVD functions if

NUMBER PAD
Enter numbers to tune to channels. Also, make numeric entries on on-screen menus.

ASPECT/ENTER
Reserved for future use.

PIP CH +/-
Reserved for future use.

MOVE
Reserved for future use.

LIGHT
Press to backlight all keypad buttons.

SHORTCUT BUTTONS
CURRENT PROGRAM INFO   HELP   CHANNEL GUIDE   PREVIOUS MENU

Amino Advanced Remote
(WILLOW)

GUIDE/ VOD/ DVR CONTROLS

-24 Hours **IN GUIDE:**

IN GUIDE:+24 Hours

-90 Minutes **IN GUIDE:**

IN GUIDE: +90 Minutes

STOP PLAYBACK

RECORD PROGRAM

MY DVR RECORDED PROGRAMS

VIEW MAIN MENU

PROGRAM INFO

MENU & GUIDE NAVIGATION

CLEAR SCREEN

PAGE BACK

GUIDE (ALL- SUBSCRIBED- FAVS)

Page Up **IN GUIDE:**

IN GUIDE: Page Down

PREVIOUS CHANNEL

HOME

ON DEMAND

SHORTCUT BUTTONS			
● CURRENT PROGRAM INFO	● HELP	● CHANNEL GUIDE	● PREVIOUS MENU

USER LOGIN SCREEN KEYS	
◄ BACKSPACE	⇧⇩ NEXT/ PREVIOUS USER

CONKLIN ◆ INTRACOM

Technical Support

This user manual is intended for use by Owner personnel and fs|cdn end users.

If you have questions or problems please contact Southeast Nebraska Communications:

phone: **402-245-4451**

afterhours phone: **402-245-5999**

e-mail: **snc@sentco.net**

website: **http://www.sentco.net/**

Information included in this document is correct at time of release.